



Medical Tourism : Affordable and Transparent Healthcare Services



About HMSDESK

HMSDESK is one of the most trusted medical tourism company in India developed and promoted by hmsdesk.com. HMSDESK is a platform from their patients that can get healthcare services from doctors, hospitals, clinics, and diagnostic centers in the easiest way.

No one can say that when the person will need medical care for a serious health issue. Now everything is at your fingertips online.

HMSDESK will help to find the hospitals or doctors in an easy way so that patients will get an idea of where is quality medical care available with treatment cost as per budget. We research and assess people and places that can provide effective treatment.

We offer all of the pertinent information onto a single platform and make it available to our patients so that they can focus on resolving their medical issues. Due to our great experience in travel industry services we can support the patient to get medical travel Visa, stay in a hotel for patients relative.

How Does It Work?

Provide information about the tourist and visiting places so that patient or/and his/her relative can visit some of the places if possible before or after the treatment.

We achieve this by extending 24X7 non-stop help, guidance and support to all those for whom medical travel is inevitable. Therefore, we make sure that while you involve yourself in your primary concern to get better and treat yourself, we on the other hand make sure that your journey to better health is smooth without any hurdles.

We are working with over 1200+ Doctors and 150+ hospitals across India, irrespective of the state and region you want to obtain the consultation/treatment. Almost all the hospitals we are working with are JCI, NABH, NABL and ISO accredited, strengthening our view of No-Compromise with our patients health.

Along with Medical Tourism our area of work includes, Telemedicines, Hospital Management System, Lab Management System and many others.

Our Mission and Vision

Mission: To provide best world-class platform to enable people to make decisions for healthcare services that suit your budget.

Vision: To be the best medical tourism company worldwide.



How we work?

1. Patient leave enquiry from their home country on our website or through our local partners.
2. One of our experienced consultant will get in touch with the patients on their provided number or email address to discuss the case.
3. Our consultant will ask all the medical reports from the patient and we provide opinion from Top Doctors and Hospitals for that treatment.
4. We also provide the options for patient to speak with the treating Doctors through video conferencing before travelling.
5. Once patient has chosen Doctor and Hospitals from multiple options available, we help them in getting visa (E visa facility is available for multiple countries), select accommodations closer to the hospital, book their flight tickets.
6. Once patient arrives in India, one of our consultant will be at the airport to pick them up.

7. For our patients, we provide priority appointment with the selected hospitals and doctors.
8. We also provide facility of second opinion.
9. One of our consultant is with the patient during their treatment.
10. We provide Tours and Travels facility for our patients and attendants post treatments.
11. We provide post return follow-ups, deliver medicines ,etc.



Our Services

1. Medical Consultation:- On the basis of case history shared and latest medical reports / images we provide free of cost treatment plan / opinion from Top Doctor's related to that treatment.



2. Visa Invitation Letter:- Once Doctors and the Hospital is selected we assist in getting the Visa Invitation Letter from the selected hospital and doctor so that patients can apply for medical visa and attendant visa.



Visa and Pick Up

3. Visa Application Assistance:- We assist for obtaining Indian Medical Visa. If E visa service is available for your country, one of our consultant will take all the details from you and will fill the form on your behalf. You just need to pay the visa fee at the very end. If E Visa service is not available, we help in arranging all the documents required to get Indian Medical Visa so that you can simply go the embassy and can apply.

4. Airport Pick Up and Drop Facility :- We provide complimentary pick up and drop facility from airport to hotel / hospital on the arrival and departure for patients and its attendants. On arrival one of our consultant will be there to welcome you.



Hotel / Guest House Arrangements

5. We assist with arranging accommodation for you near to the hospital as per your choice and budget. Accommodation on our platform includes guest house, 2 star, 3 star, 4 star and 5 star hotels, service apartments.

All the accommodation facility has already been checked about safety, hygiene and comfortable stay. For patient and attendants through HMSDESK, these accommodation facilities provides exclusive discounts.



Our Services

6. Priority Appointment with Doctor:- We understand that waiting takes a toll on your mind when you are already in stress, so we get priority appointment with the selected Doctors so that as soon as you are in India your treatment can get started.



7. Local Mobile Sim Card:- We provide local sim card which is already activated so that you don't face any difficulty in getting touch with your family in your home country.



Language and Currency

8. Language Translator's:- We provide coordinators and interpreters who assist you during your treatment in India so that language does not become a barrier for the conversation between you and your Doctors, nurses, other people. Our staff can speak Russian, Arabic, Portugese, French, Pushto, Bengali, etc.

9. Currency Exchange:- Currency Exchange (USD, Euros, Pounds, Taka, Rubel) into Indian Ruppes at the best possible rates in the market.



Visa Extension and Other Services

10. Nursing at Home:- In some cases we try to get the samples for diagnosis collected from the patient's guest house / hotel so that they relax at their hotel and avoid unnecessary hassles and travelling to the hospitals. We arrange nurses for home care post operative also.

11. Progress of the Patient :- Consultant daily check about the progress of the recuperating patient and keep the family abreast about his/her development.

12. Visa Extension and FRRO

Registration:- The procedure seems easy with our assistance to get you the required FRRO registration and Visa extension.



Post Treatment

13. Discharge from Hospital:- We assure that your discharge from the hospital is smooth and without any unseen hiccups.

14. Medicine Assistance:- We assist you in buying the genuine medicine in India at discounted price. Even we deliver medicine once patient is back to the home country and in need of that.

15. Local Sightseeing and Tours:- We assist on arranging local sight seeing, tours and travels post operative if requested.



Post Treatment Assistance

16. Cuisine of Your Choice:- In case your stay is for longer period, and you have rented service apartments we assist in getting the kitchen set-up along with gas stoves, utensils and refrigerators. So that you can cook your own food during the stay.



17. Post Treatment Assistance:- When you have returned to your homeland after treatment, we assist you in consultation and coordination with the treated hospital and doctors.



Treatments in hospitals

Organ Transplant (Liver, Kidney, Lung, Heart, Pancreas, Cornea)	Hematology and Bone Marrow Transplant
Oncology	Adult and Pediatric Cardiac
Neuro Surgery	Orthopedic Surgery
Spine Surgery	ENT & Cochlear Implant
Gastro Intestinal Surgery	IVF Procedure
Ophthalmology	Urology
Diabetes and Endocrinology	Dental Implant and Surgeries
Robotics Assisted Surgeries	Cosmetic and Plastic Surgeries
Internal Medicines	Ayurveda Treatment
Bariatric Surgery	Alternative Treatments

Frequently Asked Questions

1. What is included in the treatment cost?

Treatment Cost includes surgical fees, doctor's fees, lab tests, medicine, room fees.

2. Can an attendant stay with the patient in the hospital?

During the patient's hospitalization period, one attendant can stay with the patient in single room at no extra cost. The food and stay of the attendant would be complimentary.

3. What additional documents and information do you require from local doctor?

Please carry all your previous medical reports including X-Ray, MRI, CT scans (films and reports), ultrasound images, blood investigation reports, discharge summary (If any) etc.

4. How soon can the investigations be scheduled?

We ensure a minimal waiting period for our patients. The treatment process is started as soon as you are admitted under the treating doctor.

Contact Us

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